
HP Indigo Customer Note

HP SmartStream Designer for Adobe InDesign with Enfocus Switch

Affected products

HP SmartStream Designer for Adobe InDesign with Enfocus Switch

Applicable to

This customer note is applicable to Level 1 Operators and above.

Background

The SmartStream Designer configurators for Switch use the Adobe ExtendScript toolkit, which is a 32-bit application, and this application is not compatible with MacOS 10.15. Upgrading to MacOS 10.15 will render the integration dysfunctional.

If you use HP SmartStream Designer with Enfocus Switch to automate the SmartStream Designer features using the available configurators, then you should NOT upgrade to MacOS 10.15.

HP is currently evaluating scenarios to resolve this issue as soon as possible.

Instructions

If you use HP SmartStream Designer with Enfocus Switch, you should NOT upgrade to MacOS 10.15.

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